

## ATLANTIC ONLINE FIXED PRICE (FP)

### Terms and Conditions

1. These terms and conditions are in addition to the SSE General Terms and Conditions for Domestic Customers. In the event of a conflict between these terms and the General Terms and Conditions for Domestic Customers, these terms shall prevail.
2. This tariff is available to applicants who sign up online and who pay by fixed monthly Direct Debit only.
3. Paperless billing is mandatory.
4. You will receive a rebate payment in month 13 after 12 months' continuous supply an annually thereafter. Rebate amount based on average of total payments for energy consumption made over the preceding 12 months.
5. Our prices for the supply of Your electricity and gas will be fixed until 31 August 2011 on the price plan for General Domestic NSC and Economy 7 NSC in your area as at 12 November 2009. The fixed prices are available only for customers who continue to take their electricity and gas from Us and are on the Atlantic Online FP product.
6. The Atlantic Online FP tariff ends on 31 August 2011. After this date you will revert to the Atlantic Internet tariff.
7. If you leave the Atlantic Online FP tariff at any time on or before 31 August 2010 an exit fee of £75 will be applied to your energy account. If you leave at any time on or after 1 September 2010 an exit fee of £35 will apply.
8. If you leave the Address to which the Atlantic Online FP discount applies you will usually be able to transfer that Atlantic Online FP discount to another property. Depending on the location of your new Address, we may be required to re-calculate your Atlantic Online FP discount. Your monthly Direct Debit payment may need to be adjusted accordingly.
9. This offer is available to Atlantic Dual Fuel and Electric only (General Domestic NSC and Economy 7 NSC) customers. This offer is not available for use in conjunction with any other offer. We reserve the right to refuse the offer at any time.