

## 1. ADDITIONAL TERMS AND CONDITIONS FOR BETTERPLAN / BETTERPLAN 2010 (if applicable).

1.1. The additional terms and conditions set out in this clause may apply depending on the tariff you have chosen. Please refer to your welcome letter to find out which of these additional terms and conditions apply.

1.2. These additional terms and conditions are additional to the General terms and Conditions for the Supply of Electricity and / or Gas. If there is any inconsistency or conflict between these additional terms and conditions and the General terms and Conditions for the Supply of Electricity and / or Gas, then these additional terms and conditions will take priority.

1.3. If these additional terms and conditions do apply to you and you do not change to another tariff before the current tariff ends, or the tariff is withdrawn then you will be automatically moved onto our standard energy tariff.

### 1.4. (B) TERMS AND CONDITIONS for BETTERPLAN AND BETTERPLAN 2010 (if applicable)

#### Product rules for betterplan / betterplan 2010

1.4.1 betterplan and betterplan 2010 are supplied on a dual-fuel or all-electric basis i.e. no mains gas (General domestic, Economy 7, E10, THTC, Superdeal) and not Atlantic.

1.4.1 Payment is quarterly or by direct debit.

1.4.2 You agree to receive regular betterplan / betterplan 2010 information on energy efficiency, environmental updates and information and offers on other products and services from us and our group companies.

1.4.3 No minimum term or exit penalty applies.

1.4.4 betterplan / betterplan 2010 are not available in conjunction with other domestic energy products.

1.4.5. Product rules apply which are available on request.

1.4.6. SSE Electricity Limited, trading as Southern Electric, Scottish Hydro, SWALEC and SSE reserves the right to change betterplan / betterplan 2010 offers and product rules at any time.